

PIONEER COMMUNICATIONS

TELEPHONE & INTERNET ORDER FORM

Show Name _____ Show Date _____
 Company Name _____ Contact _____
 Address _____ City _____
 State _____ Zip _____ Phone _____ Fax _____
 E-Mail _____ On Site Contact _____
 Booth Location _____ Booth Number _____
 Date for Service to Begin _____ Date for Service to End _____

TELEPHONE SERVICE

There are two telephone service plans to choose from. Price includes installation.

Basic Service (\$225.00) (Typical use - Credit Card machine) includes:

Unlimited local calls and access to toll free numbers.

NO Long Distance Access. All long distance calls except toll free numbers are blocked.

Enhanced Service (\$225.00) (Typical uses - Voice line and Fax machine) includes:

Unlimited local calls and access to toll free numbers.

Limited Long Distance Access to the continental United States.

All Long Distance calls are billed at ten cents per minute.

Select the Telephone Service you require from the list below:

QTY	SERVICE PLAN			TOTAL
_____	Basic Service	Local Calls, Toll Free, NO LD	Per Line	\$225.00 _____
_____	Enhanced Service	Local Calls, Toll Free, LD Access	Per Line	\$225.00 _____
_____	Analog Phone	Rental - Analog Phone	Per Phone	\$20.00 _____

HIGH SPEED INTERNET SERVICE

QTY	SPEED	DESCRIPTION OF TYPICAL USE	TOTAL
_____	256K	Basic Service for checking e-mail, displaying website	\$250.00 _____
_____	512K	Most popular service. VPN, On-line order placement	\$275.00 _____
_____	768K	High speed for multiple users, heavy order placement	\$325.00 _____
_____	1 MB	Heavy duty usage, streaming video, inventory balancing	\$425.00 _____
_____	1.5 MB	Heavy data networking, streaming video, orders, inventory	\$525.00 _____
_____	Router	Rental – Router 4 Port	\$35.00 _____

PAYMENT

Calculate the charges for the services you are requesting and enter on the lines below:

Notes or Special Instructions about your order: _____ _____ _____	Telephone Service _____
	Internet Service _____
	Sub Total _____
	Tax (Sub Total X 6.75%) _____
	Total Payment Due _____

All Telephone / Internet Orders **must be prepaid** before the start of the show. Fax your order form with credit card info to 614-471-9797. Pioneer Communications will send you a confirmation of your order via e-mail or fax within 48 hours. If you choose to mail your order, send a check or money order, payable to Pioneer Communications, Inc., to the following address:

Pioneer Communications, Inc.
P.O. Box 307634
Gahanna, Ohio 43230-7634

Orders for Enhanced Telephone Service and Internet Service must have a valid credit card on file. Long distance charges will be billed to the credit card on file within 30 days of the show end. **Equipment for Internet Service that is not returned will be billed \$200 to the credit card on file.**

TERMS AND CONDITIONS

Order must be received, with payment, no later than 7 calendar days prior to the show start date. Orders received during the last week before the show date will be assessed a late fee of \$35. Returned check fee is \$35.

Phone lines and internet connections may not be shared or extended between booths unless approved in advance of show. Special pricing will apply. Call for rates.

No refunds after installation is made or show has started.

LIMITATION OF LIABILITY

Pioneer Communications, Inc., and its suppliers or subcontractors will not be liable for any special or consequential damages or for loss, damage, or expense directly or indirectly arising from Customer's use or inability to use telephone, internet, and data networking services, separately or in combination with other equipment or software or for commercial loss of any kind (including loss of business profits) based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory whether or not Pioneer Communications, Inc., or its suppliers or its subcontractors have been advised of the possibility of such damage or loss.

In no event shall liability exceed a refund of amount actually paid to Pioneer Communications, Inc., for telephone, internet, and data networking services.

INTERNET SERVICE AND CIRCUITS

Pioneer Communications, Inc., does not provide a firewall, virus protection, or any other type of security for any circuit or internet connection. All means of protection are the responsibility of the Customer.

Pioneer Communications, Inc., will immediately terminate service if a Customer is found to be initiating virus attacks or engaging in illegal or disruptive behavior. This decision will be made at the sole discretion of Pioneer Communications, Inc., and no refund of fees will be made.

AGREEMENT

This contract contains the entire understanding and agreements between Pioneer Communications and the Customer. There are no other representations, arrangements, understandings, or agreements, oral or written, between Pioneer Communications, Inc., and the Customer. By signing below, Customer agrees to be bound by the above terms and conditions.

Signed: _____ Date: _____

Please contact **Pioneer Communications (614-475-0567)** (Service@PioneerCommunications.Biz) if you have any questions, comments, or need assistance in any way. We are always glad to help our customers and enjoy hearing from you. Thank you for your business.

**PIONEER COMMUNICATIONS
CREDIT CARD PAYMENT
AUTHORIZATION FORM**

COMPANY INFORMATION

Show Name _____ Show Date _____

Company Name _____ Contact _____

CREDIT CARD BILLING INFORMATION

Name on Credit Card _____

Billing Address _____ City _____

State _____ Zip _____ Phone _____ Fax _____

E-Mail _____

Credit Card Type (Check One) Visa Mastercard

Credit Card Number _____ - _____ - _____ - _____

Expiration Date: ____ / ____ (MM / YY)

Credit Card Security Number (3 digit number, usually found on back of card.) _____

I acknowledge the above information is correct and that I am the authorized cardholder. I hereby authorize Pioneer Communications, Inc., to charge the above credit card for all charges incurred for the above named event.

Authorized Signature _____